innivee STRATEGIES

Needs Assessment & Consumer Engagement

Hear Every Voice. Close the Gaps.

Lead with Evidence.





Innivee Strategies helps state relay programs understand who they serve and who they may be missing. We design accessible surveys and listening sessions in ASL and English to hear directly from Deaf, DeafBlind, Hard of Hearing, and Speech Disabled consumers, including those who are hard to reach.

The results guide outreach, program design, and decisions you can defend to your commission and legislators.

- **Outsource Data Tasks**
  We handle surveys, listening sessions, data collection, and analysis so your team can focus on service.
- **Efficient & Time-Saving**
  Our field-tested frameworks and ready-to-use ASL content save hours of internal work.
- **Program-Aligned Tools**
  Aligned to your mandate, services, and reporting needs.
- **Inclusive & Multilingual**
  Surveys available in ASL, English, and Spanish for full consumer access.
- **Culturally Inclusive & Deaf-Led**
  Rooted in lived experience in the Deaf, DeafBlind, and Hard of Hearing community.
- **Impartial & Confidential**
  A trusted third-party process that's fair, inclusive, and secure.

We've already done the heavy lifting.
Our frameworks are refined with real clients and updated continually, saving your team hundreds of hours.

Let us handle this critical process, allowing you to focus on your primary mission: serving the consumers who rely on your program.

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Needs Assessment Packages

BASIC
Multilingual surveys, data collection, and analysis.

STANDARD
Includes BASIC plus consumer listening sessions and a findings report.

PLUS
Includes BASIC & STANDARD plus strategic plan alignment and executive consulting.